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94/VM Docket No.: 826.14

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE TRECENTED, 2003 6001

Group Art Unit: 3622

In re the Application of:

Hiroshi HARUKI, et al.

Serial No. 08/971,903

Confirmation No. 4920

Filed: November 17, 1997 Examiner: J. Myhre

COMPUTER-RELATED PRODUCT USER MANAGEMENT AND SERVICE SYSTEM

AMENDMENT AND REQUEST FOR EXAMINER INTERVIEW

Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

Sir:

s is in response to the Office Action mailed January 31, 2003, and having a period for response set to expire on April 30, 2003. A Petition for a Three-Month-month extension of time, together with the requisite fee for same, is submitted herewith, thereby extending the period for response to July 31, 2003.

The following amendments and remarks are respectfully submitted. Reconsideration of the claims is respectfully requested.